1. (original) A method whereby a first processor interacts with a second processor via a network,
the method comprising the steps performed in the second processor of:
receiving a first message from the first processor;
responding thereto by fetching user profile information via the network from a remote database that is remote from the second processor; and
interacting further with the first processor as permitted by the fetched user profile information.

2. (original) The method set forth in claim 1 wherein:
the user profile information is associated with the first processor and the second processor in the remote database.

3. (original) The method set forth in claim 2 wherein:
in the remote database, the first processor is associated with a first identifier and the second processor is associated with a second identifier; and
the step of fetching the user profile information includes the step of providing the first and second identifiers to the remote database.

4. (currently amended) The method set forth in claim 2 wherein:
the identifier for the first processor includes a password; and
the password is included in the ~~initial~~ first message.

5. (currently amended) The method set forth in claim 1 wherein the method further comprises the step of:
automatically responding to an exception condition in the second processor by sending an exception notification to the first processor,
the first message being received in response to the exception notification.

6. (original) The method set forth in claim 1 wherein the method further comprises the step of:

sending a log derived from the interaction between the first and second processors to the remote database.

7. (original) The method set forth in claim 1 wherein:

the network by which the first and second processors interact includes a wireless component.

8. (original) The method set forth in claim 7 wherein:

the first processor is a handset that has access to the wireless component.

9. (original) **A** data storage device, the data storage device being characterized in that:

the data storage device contains code for a program which, when executed on a processor, implements the method set forth in claim 1.

10. (original) **A** method whereby a first processor interacts with a second processor via a network,

the method comprising the steps performed in the first processor of:

sending a first message to the second processor;

and

interacting further with the second processor as permitted by user profile information which the second processor fetches from a remote database in response to the first message, the remote database being remote to the second processor.

11. (original) The method set forth in claim 10 wherein:

the first message includes a password, the

password being used in the second processor to fetch the user profile information.

12. (currently amended) The method set forth in claim 10 further comprising the step of:

receiving an exception notification from the second processor, the exception notification being automatically sent in response to an exception condition in the second processor, and ;

the step of sending the first message being performed in response to the exception notification.

13. (currently amended) The method set forth in claim 10 wherein:

the fetched user profile information determines a user interface by which a user of the first processor selects among operations on the second processor which are permitted by the provided user profile information, the second processor responding to selection of the operation by performing the selected operation.

~~interacts the second processor~~.

14. (original) The method set forth in claim 10 wherein:

the network by which the first and second processors interact includes a wireless component.

15. (original) The method set forth in claim 14 wherein:

the first processor is a handset that has access to the wireless component.

16. (original) A data storage device, the data storage device being characterized in that:

the data storage device contains code for a program which, when executed on a processor, implements the method set forth in claim 10.

17. (original) A method whereby a first processor interacts with a second processor via a network,

the method being performed in a remote database that is remote from the second processor and accessible via the network and comprising the steps of:

receiving a request for user profile information associated with the first and second processors from the second processor, the second processor sending the request in response to an initial message from the first processor; and

providing the requested user profile information to the second processor, the second processor thereupon interacting with the first processor as permitted by the provided user profile information.

18. (original) The method set forth in claim 17 further comprising the step of:

receiving a log derived from the interaction between the first and second processors.

19. (original) **A** data storage device, the data storage device being characterized in that:

the data storage device contains code for a program which, when executed on a processor, implements the method set forth in claim 17.

20. (new) The method set forth in claim 1 wherein the step of interacting further with the first processor includes the steps of:

providing the first processor with an interface for selecting among operations on the second processor which are permitted by the provided user profile information; and

responding to selection of the operation by performing the selected operation.